

PRIVACY POLICY

Updated 5/23/22

Ronald McDonald House Charities® of Central and Northern Arizona (RMHCCNAZ) is pleased to provide information to our supporters about our online privacy policy. Please be assured that RMHCCNAZ uses our best efforts to protect the privacy of visitors to this website.

Types of Information Collected and How It Is Used

RMHCCNAZ gathers personal information, such as first and last names, home addresses, e-mail addresses, phone numbers, and credit card numbers, only when voluntarily submitted by you. If you make an online donation, personal information will be collected from you to process that donation.

With your permission, we will send you information, such as RMHCCNAZ updates or information regarding new Ronald McDonald House® activities and news, fund-raising campaigns, or family stories. If you do not elect to receive such materials, we will not send them to you.

Security of Donor Information

Donor information is stored within a donor management database within RMHCCNAZ. Access to the database is restricted to personal with legitimate business need to access or modify the information contained therein.

Sharing of Personal Information

Companies may be engaged by RMHCCNAZ to perform a variety of functions, such as assisting with donation collection, providing technical services for our Internet sites, etc. Such companies may have access to personal information if needed to perform certain functions. However, these companies may use such personal information only for the purpose of performing that function and may not use it for any other purpose.

Other than as provided in this privacy policy, RMHCCNAZ does not sell, transfer, or disclose personal information to third parties.

RMHCCNAZ reserves the right to use or disclose any information as needed to satisfy any law, regulation, or legal request, to protect the integrity of the site, to fulfill your requests, or to cooperate in any law enforcement investigation or an investigation on a public safety matter.

Cookies

“Cookies” are pieces of information that an Internet site transfers to an individual’s hard drive for record-keeping purposes. Cookies allow a certain Internet site to remember important information that will make your use of the site more convenient. Like most Internet sites, RMHCCNAZ uses cookies for a variety of purposes to improve your online experience. For example, we track the total number of visitors to our site on an anonymous, aggregate basis. We may also employ cookies so that we remember you when you return to the site. We may associate personal information with a cookie file in that instance.

Use the options in your Internet browser if you do not wish to receive a cookie or if you wish to set your browser to notify you when you receive a cookie. Click on the “Help” section of your browser to learn how to change your cookie preferences. If you disable all cookies, you may not

be able to take advantage of all the features of the RMHCCNAZ web site.

Links to Other Sites

We may offer links to sites that are not operated by RMHCCNAZ. If you visit one of these linked sites, you should review their privacy and other policies. We are not responsible for the policies and practices of other companies.

What Security Measures We Use:

All personal information provided to RMHCCNAZ is transmitted using PCI compliant encryption and rated to the highest industry data security standards.

We also protect the personal information we have about you in our databases by placing it on a secure portion of our Site that is only accessible to authorized employees and agents of RMHCCNAZ. **Unfortunately, however, no data transmission over the Internet is 100 percent secure. Although we strive to protect your information, we cannot ensure or warrant the security of such information.** RMHCCNAZ does not store in our database nor do we have access to the credit card information you submit through our online donation portal.

Information From Children Under 13:

RMHCCNAZ's Site is not intended for use by children under 13 years of age. We do not knowingly collect personal information from children under 13. If you are under 13, please do not send any information about yourself to RMHCCNAZ, including your name, address, telephone number, or email address. If we learn that RMHCCNAZ has collected personal information from a child under age 13 without verification of parental consent, we will delete that information. If you believe that we might have any information from or about a child under 13, please contact us by emailing development@rmhccnaz.org, or as directed below.

Cross-Border Transfer Notice:

The Site is controlled and operated by RMHCCNAZ from the United States. If you are located outside of this country, you acknowledge and understand that any personally identifiable information you submit will be transferred to us here in the United States, the laws of which your country may consider inadequate for data protection. If you are not in the United States and voluntarily submit personally identifiable information to us, you consent to its general use as provided in this Policy and to the transfer and storage of that information in the United States. RMHCCNAZ does not intend to subject itself to the laws or jurisdiction of anywhere outside of the United States.

Changes to Policy:

RMHCCNAZ reserves the right at any time and without prior notice to make updates to this Policy. If RMHCCNAZ decides to update this Policy, we will post an update date to rmhccnaz.org next to the Privacy Policy link on our homepage, and anywhere else we determine is appropriate to ensure that individuals always know what information we collect, how we use it, and under what circumstances, if any, we share it.

If RMHCCNAZ decides to use email and mail subscribers or donors' personal information in a way that is different from what is reflected here at the time of collection, we also may notify them by including a note in one of our emails.

How to Unsubscribe:

You may unsubscribe from RMHCCNAZ email and mail updates at any time, and we will make that option readily available. Unsubscribe links are included at the bottom of every email communication that we send. If you are unable to complete your request through our automated process, please contact us by emailing development@rmhccnaz.org and include "RE: Privacy Policy" in your subject line. You also may submit an unsubscribe request to us by mail by mailing the address below and include "Attn: Development." Requests are usually completed within several business days.

Once you have unsubscribed, RMHCCNAZ will put you on a "do not contact" list but we will retain your information for backup and archival purposes, including, without limitation, to maintain necessary records of donations and online park store transactions.

Contact Us:

If you have any questions about this Privacy Policy and/or our practices, you can contact:

Attn: Development

Roald McDonald House Charities of Central and Northern Arizona

501 East Roanoke Avenue

Phoenix, AZ 85004

You can also send an email to development@rmhccnaz.org (include "RE: Privacy Policy" in the subject line).