## **Corporate Sponsors**

### **Champions for Families** \$100,000+

- Desert Sky Operator's Association and our Local Central and Northern Arizona McDonald's Owner/Operators
- · Bashas' Family of Stores
- · JFQ Lending, Inc.
- · Tempur+Sealy
- · La-Z-Boy Arizona



# Bashas'

### Bashas' - A Champion for Families

Thanks to Bashas' Family of Stores whose support helps provide a welcoming stay for families when they need us most. RMHCCNAZ was honored to be a 2021 Charity of the Month for Bashas', allowing customers to donate to the House at checkout. Bashas' support totaled more than \$156,500 in 2021 to provide nights of rest for families who call the House their "home-away-from-home".







we will be there.

## Facing the Unknown: Luca's Story

Brittany and Corey Milstein's infant son Luca had been throwing up his meals for nearly a week when they decided to take him to the doctor. Luca was a small baby to begin with, and when they discovered he'd lost more than a pound, the family was sent straight to the hospital an hour away from their home in Queen Creek, AZ.

Doctors weren't sure what was wrong. Luca faced a battery of tests and would have to stay in the hospital for at least a few days. Brittany and Corey took one look at the hospital room. Their hearts sank when they saw a single recliner for the two of them.

The next morning – after a less than restful night - the hospital social worker told them about Ronald McDonald House Charities® of Central and Northern Arizona.

"It was such a blessing in that moment because we didn't know how long we were going to be there."

The Milstein's ended up staying a week at Cambridge House. They appreciated having a place they could go for a shower or a nap. The breaks helped them stay fresh so they could understand what the doctors were telling them about Luca's condition and test results.

Luca was eventually treated for a malrotation in his small intestine. Today, he hasn't shown any signs of the illness that brought him to the hospital.

Brittany and Corey are so grateful for their time at Ronald McDonald House® and the support they received that they decided to donate to help families who come after them. And they know that if they need us,





In August, our beloved House cat Smokey crossed the rainbow bridge. Smokey was a one-of-a-kind cat who shared his love with thousands of families at our Roanoke House throughout his lifetime. He had a special gift that allowed for him to provide comfort and support to families when they needed it most, and we miss him dearly.

## **Double Your Impact**

Does your workplace have a matching gifts program? If so, your donation to RMHCCNAZ can have twice the impact. Visit the link below or use the QR code to the right to see if your company participates. And, if not, reach out and ask us how we can help your employer get set up!







## **Keep In Touch!**

follow us on:







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update vour contact info: email thauer@rmhccnaz.org

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After the storms of the past year, we're hopeful for sunnier days ahead.

I am so proud of our team and community for pulling together to put families first, no matter what. The dedication and hard work shown by all during the extraordinary circumstances we've been facing is inspiring. Together, we are making a difference and driving our mission forward.

And, while we don't know exactly what the coming months will bring, we have much to look forward to. From the grand re-opening of Roanoke House, which received a top-to-bottom refresh during the pandemic, to the return of our Dinnertime Heroes program with vaccinated volunteers, we continue to do everything we can to maintain and expand our services for families in need.

COVID has demanded huge adjustments in how we serve families, and I'm truly thrilled to start to move back toward standard operations. We're even hosting our Heart of the House Island Party — a unique twist on our traditional gala — with limited-capacity attendance and increased safety measures in October.

This past year, we were all reminded that we may get up in the morning, get dressed, and go about our business ... but at any given moment, the whole world can change. Families with sick and injured children have all experienced that life-shifting moment — and when it happens, they need our support.

I continue to be grateful to this amazing community that allows Ronald McDonald House Charities® of Central and Northern Arizona to offer rest, a hot meal, and a "home-away-from-home" to families in need. We could not do this work without you. Thank you!

With gratitude,

Kerry Schulman
Chief Executive Officer

# Welcome Back Volunteers

**Dinnertime Heroes are back!** 

We are thrilled to welcome back our Dinnertime Heroes to all three Valley Houses! Volunteers help make our Houses a "home-away-from-home" by providing delicious, home-cooked meals for our families. To learn more or to schedule your Dinnertime Heroes opportunity, please contact our Volunteer Manager Adam Smith at asmith@rmhccnaz.org or call 602-798-5093.



## Tearing Down Walls to Serve More Families

Roanoke House Renovation Update

As the original House in Phoenix, and the largest of our three Valley homes, Roanoke House has received a lot of love over the years. All that love had taken its toll, and we knew it was time to refresh the space to bring this beloved House up to date.

We were able to take advantage of the downtime imposed by COVID-19 to give Roanoke House the renovation it needed.

One of the most significant updates was the remodeling of smaller guest rooms with shared baths into larger suites to accommodate the varying needs of our families. Before the pandemic, some families needed to share a bathroom during their stay, which made it harder for them to fully decompress. Once COVID hit, we had to stop using those rooms altogether to adhere to safety protocols.

Thanks to generous donations from local McDonald's owners and operators, these spaces are now family suites — perfect for housing larger families and those with particularly long stays.

Today, Roanoke House boasts 25 guestrooms, 7 apartments, and 6 family suites. The whole building has been painted from top to bottom, inside and out. It got new floors, remodeled bathrooms, and new mattresses, furniture and accessories in every room.

Most important of all, our new and improved Roanoke House is back up and running, offering families with ill or injured children a "home-away-from-home" where they can rest, recharge and reconnect.

To sponsor a room at Roanoke House, contact Kerry Schulman at kerry@rmhccnaz.org.



Roanoke's rooms before the remodel

# 2021 Service Highlights through August 31st





14,082 Who call the House their home.



6,455 nights of rest