

# Cambridge House Day Use Program

## A Home Away from Home — During the Day

When families face the stress of caring for a child receiving medical treatment, they deserve a place to rest, recharge, and find comfort — even if they don't need an overnight stay. That's where our **Day Use Program** comes in.



**Ronald McDonald House Charities® of Central and Northern Arizona (RMHCCNAZ)** Day Use Program provides a safe, supportive, and welcoming environment for families who are away from home while their child receives care at a Phoenix Children's. The program offers a space to relax and access essential amenities — all at **no cost** to families.

### Day Use Program Amenities:



**Access to Common Areas:** Spend time in our shared spaces, including the kitchen, dining room, family room.

**Internet Access:** Stay connected with free Wi-Fi throughout the House.



**Family Kitchen:** Our kitchen offers access to stoves, ovens, microwaves, and cooking utensils. Families can prepare their own meals or grab a quick snack and coffee from the dining room.



**Private Day Use Room:** Reserve the Day Use Room to relax and recharge. A private shower is available along with exercise equipment, cozy recliners and a calming water feature.



**Play Spaces:** Let kids be kids! Our indoor and outdoor play areas provide a space for children to burn off energy, read a book, or enjoy games with their family. Caregiver supervision required.

### Day Use Program Hours:

Monday to Friday: **8:00 AM – 5:30 PM**      Weekends: **11:00 AM – 5:30 PM**

### Who is eligible:

Families currently receiving medical treatment at Phoenix Children's and in need of daytime respite, support services, or access to facilities not available elsewhere may be eligible to utilize the Day Use Program. Participation requires a referral from a social worker or case manager at a local healthcare facility. Direct self-referrals are not accepted. Once referred, a Ronald McDonald House Charities (RMHC) staff member will contact the family with program details and instructions for check-in.

A government-issued photo ID is required at check-in. All adults (18 years and older) participating in the Day Use Program must undergo a background check to help ensure the safety and well-being of all guests. Each family may have up to four family members using the Day Use Program at a time. Additional guests may be approved based on availability and capacity.

Please note:

- While we do our best to accommodate all families, the Day Use Program has limited space. If capacity is reached on a given day, we kindly ask families to return the following day.
- For the health and safety of all guests, families should not use the House when ill or possibly contagious, or if the patient is under contact precautions.
- Personal belongings cannot be stored or monitored while at the House. Families are responsible for their own valuables at all times.

**Questions?** Email [cambridge@rmhccnaz.org](mailto:cambridge@rmhccnaz.org) or call **602-633-2030**.